



TATA INSTITUTE OF SOCIAL SCIENCES

V.N. Purav Marg, Deonar, Mumbai 400088
(A Deemed to be University under Section 3 of UGC Act, 1956)

Expression of Interest

Tata Institute of Social Sciences (TISS), established in the year 1936, was conferred the status of 'Deemed to be University' in the year 1964, under Section 3 of the UGC Act, 1956. TISS is a centrally funded Deemed to be University under University Grants Commission (UGC), Ministry of Education (MoE), Govt of India (GoI), and operates from its main Campus in Mumbai and Off Campuses at Tuljapur, Guwahati and Hyderabad.

The Data Centre (DC) infrastructure at Tata Institute of Social Sciences is developed over the period of time using various open source technologies at Mumbai and Guwahati campuses. The Data Centre is managed in the main campus in Mumbai and another one at Guwahati as DR. The services are extended to the other campuses from Mumbai Data Centre which is operational from the year 2011.

The Institute would like to call for Expression of Interest (EOI) in providing Turnkey Solution for migrating traditional servers to HCI Solutions, implementation and redesigning of Firewall, UTM, Load balancing, routing, switching and security. The Institute is expecting Solutions for migrating the Legacy System to Advance Enterprise Solutions.

Applications are currently deployed in Open source OS of VMs and Instances (Xen, KVM Hypervisors and Docker containers). Most of the applications are developed using Django, Java, PHP with MySQL and PostgreSQL as databases. Backup is currently managed using open source software Rsync.

Vendors having proven experience and good track record in implementing the Data Center solutions in industry can participate in EOI. The participating vendors should have proven experience in Data centre Active Part Implementation, especially in:-

1. HCI with HA.
2. Firewall.
3. UTM.
4. Switching and Routing.
5. Load Balancing.
6. Migration from VM, Docker Containers Open Source solutions to HCI.
7. Backup Solutions.
8. DR Solution.

The institute is also looking for migrating the existing email services with new open source email solutions with security, spam filter and anti-malware etc. EOI can be submitted separately for email solutions.

Vendors, who are interested in participating in EOI should submit the following:-

1. Letter expressing their interest in participation.
2. Details of the organization (as per Annexure – 1) – Registration Certificate, PAN Card, Organization Mandate, Structure, last three years of Audited Accounts Statement.
3. Core Business Operation.
4. Business Turnover for last 3 years.
5. Total manpower strength (Technical and Non-Technical).
6. Presence of Office and support mechanisms.
7. Experience of the organizations and their key personnel in providing the data centre solutions.
8. Three persons with relevant skills, who can implement within your organisation and their CVs.
9. References of the at least three completed work (as per Annexure – 2) undertaken recently of similar nature of work as indicated above.
10. Comments if any, on the objectives and scope of work projected in EOI (as per Annexure – 3).

The vendors, who are shortlisted from the EOI will be followed up to submit the proposal in two-bid format (Technical Bid and Financial Bid).

If there are any clarification required, you may write to eoι.dcupgrade@tiss.edu . A Pre-Bid Meeting would be organised for the vendors on 12 April, 2022 online at 2 p.m.

The EOI should clearly mentioned as A. Data Centre Solutions (or) B. Email Solutions (or) C. Data Centre Solutions and Email Solutions.

All the EOIs should reach on or before 22 April 2022 (Friday) at 5PM.

Email – eoι.dcupgrade@tiss.edu

By Post/Hand : Computer Centre
 TISS Mumbai Campus,
 V.N. Purav Marg, Deonar,
 Mumbai, Maharashtra - 400088

Registrar

Annexure – 1 Details of the Organization

Should be filled this in Company's letter-head and signed

Sr.	Description	
1.	Name of the Bidder	
2.	Address of the Bidder	
3.	PAN No.	
4.	GSTIN No.	
5.	State of GST Registration	
6.	E-mail ID	
7.	Primary Contact Person's Name & Designation	
8.	Mobile No.	
9.	Email ID	

Also include the list of documents of Registration Certificate, PAN Card, Organization mandate, structure, last three years of the audited accounts statement as part of the document to be submitted for EoI.

Annexure – 2 - List of projects completed by the vendor costing not less than Rs. 5 Crores

Sr.	Project and location	Name of Client with address	Name and Contact No. of contact person Project	cost in lakhs	Duration of the project

Annexure – 3:

Comments if any, on the objectives and scope of work projected in EoI.

Sr.	Turnkey Solutions	Suggestions & Comments