

Vacancy for Research Assistant at iCALL Psychosocial Helpline, TISS

iCALL Psychosocial Helpline; a field action project of the School of Human Ecology at the Tata Institute of Social Sciences Mumbai, provides counselling, support, information and referral to individuals in emotional and psychological distress, over the telephone and email. The helpline currently runs six days a week, from Monday to Saturday, from 8 AM to 10 PM. Going ahead, iCALL is looking to expand its team to meet its growing requirements.

About the Project: Fostering Strengths

iCALL Psychosocial Helpline, in collaboration with Vishakha conducted a short-term course called 'Fostering Strengths: Skills and Perspectives for Enhancing Psychosocial Well-being of Adolescents and Young People'. The course followed a format of a 9 day contact class + 3 months of field work supplemented with weekly supervision sessions + 3 days of follow-up contact class.

Over the course of 3 months, the students initiated a psychosocial intervention in their respective field settings and documented its proceedings, methodologies and its impact. The key task of the RA is to compile the work done across these projects and work on generating an academic publication out of the same.

Job profile - Research Assistant

The candidate shall report directly to the Programme Coordinator at iCALL, and shall assist with the following:

- Preparing research reports and academic publications for iCALL's ongoing projects
- Cleaning, coding and compiling existing project data
- Developing proposals for prospective partnerships/projects
- Writing abstracts as well as developing presentations for academic conferences
- Off-site capacity building sessions with different stakeholders iCALL works with including mental health professionals, social workers, government and non-governmental organizations, employees working with the corporate sector
- Providing counselling services over telephone and email

Desirous candidates should:

- Possess a full-time Master's Degree in Counselling or Clinical Psychology (MA/Msc) or equivalent from a recognized and reputed University
- Possess strong qualitative research and documentation skills
- Have 1-2 years of experience working in the field of mental health
- Have prior experience of engaging with research processes and writing academic publications
- Possess excellent spoken and written skills in English as well as in Hindi (preferred)
- Be skilled in the use of computers for the purpose of documentation, data analysis (quantitative & qualitative) with knowledge of SPSS, Nvivo/Atlas ti.
- Be comfortable with public speaking
- Be willing to work in shifts if needed
- Be willing to travel within Mumbai and to different parts of the country for official purposes

Preference shall be given to candidates based in Mumbai. Candidates not having an academic background in Counselling or Clinical Psychology need not apply. The current

position is for a period of 3 months. Please note that this is a full-time position. Salary shall commensurate with candidate skills and experience

Desirous candidates may send their résumé to icallhelpline@gmail.com **before 5 October 2017**. Late applications shall not be entertained. Shortlisted candidates will be called for an interview at TISS, Mumbai.

For enquiries, contact;

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