

Vacancy for Research Assistant at iCALL Psychosocial Helpline, TISS

About iCALL: iCALL is a Field Action Project of the School of Human Ecology, Tata Institute of Social sciences. iCALL was established in September 2012 with the objective of providing accessible, affordable and quality counselling services to individuals in distress; particularly those who belong to marginalised communities. iCALL is a national-level telephonic and email-based facility that offers free counselling services to individuals in distress across the lifespan. This multilingual, free and confidential service is run by trained professionals who provide information, emotional support, therapeutic services and referral linkages.

Apart from service provision, iCALL also conducts research, capacity enhancement and awareness generation activities in the area of mental health in collaboration with State Governments, civil society organisations and international organisations such as UNOs. iCALL is currently recruiting for the following positions for a project addressing issues of gender-based violence through capacity enhancement, research and content creation.

No	Name of the post	No of vacancies	Duration of the employment	Remuneration
1	Research Assistant	2	12 Months	Rs. 42,000/- per month

Job Profile

The candidate shall report directly to the Project Leader and Programme Associate at iCALL, and shall assist with the following:

- Constructing the quantitative and qualitative tools and formats for undertaking data collection
- Transcribing and documenting the data
- Analysing the data to help determine the training needs of counsellors
- Writing monthly and weekly reports for periodic evaluation of the project
- Helping with the organisation of a dissemination of the findings of the project in India

Desirous Candidates must:

- Have a postgraduate degree in mental health/ psychology/ social work/ public health from a recognized university
- Have experience of working in the area of adolescent wellbeing and mental health
- Have at least two years of experience as a researcher working with primary data
- Be extremely fluent with reading and writing in English and Hindi

Interested candidates may send their resume to icallhelpline@gmail.com on or before **31st July 2024 with a subject line “Application for the post of “Research Assistant”**. Late applications shall not be entertained. Only shortlisted candidates will be called for an interview at TISS.

For enquiries, contact;

icallhelpline@gmail.com

Programme Director and Assistant Professor

iCALL Psychosocial Helpline

Tata Institute of Social Science